DispatchIT

DYNAMIC MOBILE JOB MANAGEMENT

TRANSPORT & LOGISTICS

ROAD SIDE ASSISTANCE
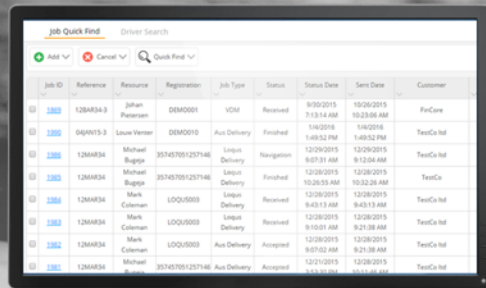
POSTAL & COURIER

FIELD SERVICES

LOQUS®
BUSINESS INTELLIGENCE

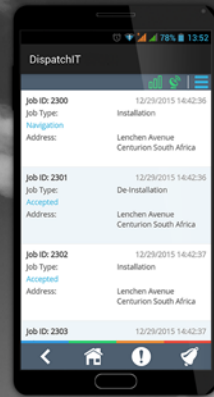WE MAKE YOUR BUSINESS **WORK SMARTER** NOT HARDER

DispatchIT

Designed to meet the needs of field-based and back-office workers, DispatchIT provides an easy to use Job Dispatch and Job Management Solution. It is a hardware and platform agnostic solution allowing companies to deliver a better service to their customers and simultaneously improve productivity and resource utilisation in a cost effective manner.
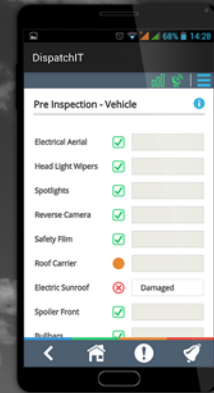
BACK-OFFICE
MANAGEMENT PORTAL

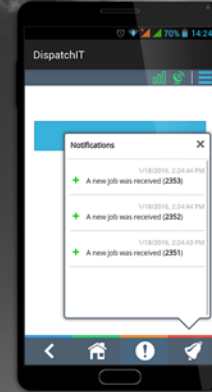INTEGRATION WITH 3RD PARTY BACK-OFFICE SYSTEMS

REAL-TIME
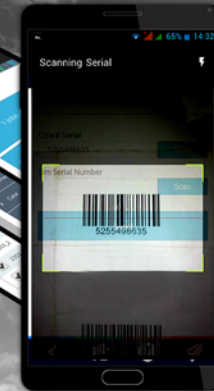JOB SCHEDULING & COMMUNICATION WITH OFFLINE CAPABILITY

VEHICLE CHECKS
& RISK ASSESSMENT

NOTIFICATIONS
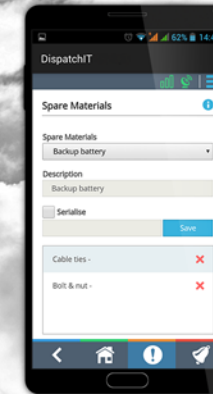TO SIGNAL NEW JOBS, CANCELLATIONS, CHANGES, ETA ALARMS
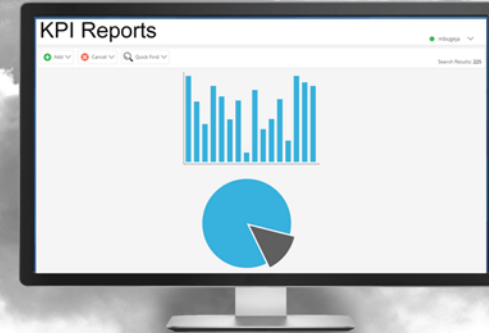
PAPERLESS
& CUSTOMISABLE WORKFLOWS

- RFID, BARCODE SCANNING
- CAPTURE PHOTOGRAPHS
- ELECTRONIC PAYMENT INTEGRATION

PROOF OF DELIVERY
SIGN ON GLASS
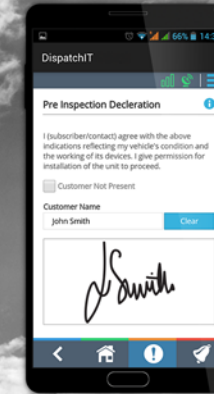
MONITOR
PERFORMANCE, EXPENSES, STOCK & EQUIPMENT USAGE

GENERATE
AUTOMATED REPORTS & TIMESHEETS

BENEFITS

DispatchIT allows you to manage and operate your company in a more efficient and profitable way using a technology that was built to meet your business's specific needs. It allows you to improve your operation, reduce your operational costs, improve service levels and ultimately have a healthier bottom line.

DispatchIT is a tool that will help you improve your relationship with existing clients and give you the time to focus on growing your business.

IMPROVE FIRST-TIME FIX RATES

DECREASE ADMINISTRATION COSTS

GENERATE MORE BUSINESS

AUTOMATE YOUR PROCESSES

MAXIMISE RESOURCE UTILISATION & PRODUCTIVITY

SIMPLIFY INVOICING & PAYMENT COLLECTION

REDUCE FUEL COST & MILEAGE

INCREASE CUSTOMER SATISFACTION (NO MISSED SLA)

RUNS ON ALL PLATFORMS

CONTACT US FOR A DEMO TODAY!

- CUSTOMISABLE SOLUTION
- GEOLOCATION CAPTURE
- MULTILINGUAL
- 24/7 SUPPORT
- TRAINING

COMPANION PRODUCTS

Trak**IT**

TrakIT is a fleet management tracking solution which allows you to monitor, measure and control your assets. It is a platform which will allow you to track vehicle positioning, monitor driving performance, measure temperature readings of refrigerated deliveries and do much more. It is a powerful tool which will help you utlilise your resources more efficiently, offer a better service and reduce your costs.

Route**IT**

RouteIT is an innovative and dynamic route optimisation and scheduling solution which allows customers to organise their deliveries, pickups and other jobs in the most efficient way possible. It provides a mechanism that will process an input list containing the job details and based on the available resources and predefined rules, generate a series of optimised routes.

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